

- **ABOUT**

The Office of Dean of Students functions for the overall benefit and welfare of the student community of the University. The department fully address the academic and social concerns of students via interaction in different forms. The Department also deals with all queries and complains from students regarding education.

- **COVERAGE**

Dean of Students supervises in the management of the hostels, cafeteria, mess, medical, health services, transport facilities, and exercise general control & supervision of the students extra-curricular activities such as sports, cultural and recreational activities, prepare calendar of student welfare activities of the university every year in consultation with Heads of the Departments and Deans, plan and direct program of student advisement and counseling and to enlist the co-operation of prospective employees. Dean of Students promotes discipline amongst the students of the university and deal with cases of indiscipline in the University campus, promote social and moral values of students and inculcating in them regard for great ideals like devotion of duty, pursuits of truth, social values and patriotism, recommend airline and railway concession cases of the students for educational tours / tournaments, debates and for travel to home vacations.

- **IUST GRIEVANCE REDRESSAL CELL**

With the aim of addressing the different issues faced by the students, the Office of the Dean of Students has established a robust Grievance Redressal mechanism wherein students / employees / others can convey their grievances to the Office of the Dean of Students through their student/ employee login page or through the website. No other means of grievances shall be entertained. The Dean of Students assured the students / employees / others that their identity and complaints will be kept confidential.

Students/employees should tend to develop much greater confidence in the IUST grievance cell mechanism if they are given a formal acknowledgement. The acknowledgement could be sent through their login portals or email Id's and they can check the status of their grievances and status of action taken on their complaint through the login portal.

Students/other may certify, if applicable and asked, whether the corrective action taken on their grievance satisfies them or is not substantial enough. The complaint may be marked as pending again, or be forwarded to a more senior officer in escalated form if the feedback from the student/ other is not substantial enough.

- **CONTACT US**

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